**User Control and Freedom**

**Definition** Users often perform actions by mistake. They **need a clearly marked "emergency exit"** to leave the unwanted action without having to go through an extended process.

When it’s easy for people to back out of a process or undo an action, it fosters a sense of freedom and confidence.

Exits allow users to remain in control of the system and avoid getting stuck and feeling frustrated.

- **Tip:** Support *Undo* and *Redo*.
- **Tip:** Show a clear way to *exit* the current interaction, like a "Cancel" button.
- **Tip:** Make sure the exit is clearly *labeled* and discoverable.

1. **Exit sign**
   Digital spaces need quick “emergency” exits, just like physical spaces do.

2. **Undo and redo**
   These functions give users freedom because they don’t have worry about their actions — everything is easily reversible.

3. **Cancel button**
   Users shouldn’t have to commit to a process once it’s started — they should be able to easily cancel and abandon.

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