Definition Users often perform actions by mistake. They need a clearly marked "emergency exit" to leave the unwanted action without having to go through an extended process.

When it's easy for people to back out of a process or undo an action, it fosters a sense of freedom and confidence.

Exits allow users to remain in control of the system and avoid getting stuck and feeling frustrated.

1 Exit sign
Digital spaces need quick “emergency” exits, just like physical spaces do.

2 Undo and redo
These functions give users freedom because they don’t have worry about their actions — everything is easily reversible.

3 Cancel button
Users shouldn’t have to commit to a process once it’s started — they should be able to easily cancel and abandon.

Tip: Support Undo and Redo.

Tip: Show a clear way to exit the current interaction, like a "Cancel" button.

Tip: Make sure the exit is clearly labeled and discoverable.